

Billing Date:		Page 3 of 4	
Account Number:		April 17, 2007	
		8885 00 000 000000	
Cable TV Services			
Monthly Charges			
Date	Description	Amount	
04/17	Add Digital Receiver	\$ 6.95	
04/17	D V R Service	\$ 9.95	
	And Receiver Upgrade		
04/17	H D T V Tier	\$ 9.95	
04/17	HBO - The Works	\$ 11.99	
04/17	Multimax	\$ 9.99	
04/17	Showtime Unlimited	\$ 9.99	
04/17	STARZ	\$ 9.99	
04/17	Super Digital	\$ 56.95	
	Includes Broadcast Basic (\$10.00) And Digital Cable		
		Subtotal	\$ 125.76
On Demand Movies & Events			
Date	Description	Amount	
04/06	HBO MOVING AT NIGHT	\$ 10.95	
04/06	SPIDERMAN 2	\$ 6.95	
		Subtotal	\$ 20.90
Taxes & Fees			
Date	Description	Amount	
04/17	CATV System Regulatory Fee	\$ 0.06	
04/17	Franchise Fee	\$ 5.15	
04/17	Sales Tax	\$ 6.51	
		Subtotal	\$ 11.72
		Cable TV Services Total	\$ 160.33
Internet Services			
Monthly Charges			
Date	Description	Amount	
04/17	Super 8 Mbps Internet	\$ 39.95	
	Includes Up To 6 Mbps Down 364kbs Up Service, 5 Email Addresses		
	And 20mb Of Webspace		
04/17	Basic Security Service	\$ 30.90	
	24/7 Monitoring Services, 24/7 Customer Service And Burglary Phone		
	Line, And Power Outage Detection		
04/17	Security +2 Discount	\$ 9.00	
		Subtotal	\$ 61.85
Taxes & Fees			
Date	Description	Amount	
04/17	Sales Tax	\$ 3.04	
		Subtotal	\$ 3.04
		Internet Services Total	\$ 64.89
Telephone Services			
Monthly Charges			
Date	Description	Amount	
04/17	Customer Line Charge*	\$ 6.00	
04/17	Customer Line Charge*	\$ 6.00	
04/17	Dir. Listing Non Pub*	\$ 2.00	

- 11** Cable TV Services
Cable TV monthly charges including: Cable Service Package, Premium Service Packages and additional equipment.
- 12** Charges (if applicable) for any Pay-Per-View movie or events ordered.
- 13** Taxes and fees for Cable TV services including: CATV System Regulatory Fee, Franchise Fee and Sales Tax.
- 14** Total amount for monthly Cable TV Services.
- 15** Internet Services
Internet monthly charges including: Internet Service Package and additional services or equipment.
- 16** Taxes and fees for Internet service including Sales Tax.
- 17** Total amount for monthly Internet Services.

Billing Date:		Page 4 of 4				
Account Number:		April 17, 2007				
		8885 00 000 000000				
Monthly Charges						
Date	Description	Amount				
04/17	Dir. Listing Non Pub*	\$ 2.00				
04/17	Number Port Srv Charge*	\$ 48				
04/17	Caller ID	\$ 48				
04/17	Add'l HomeLine*	\$ 9.00				
04/17	HomeLine*	\$ 9.00				
		Subtotal	\$ 40.96			
Taxes & Fees						
Date	Description	Amount				
04/17	911 Service Fee	\$ 67				
04/17	Federal USF Charge	\$ 21				
04/17	Texas Gross Receipts Assessment	\$ 28				
04/17	Texas T I F Reimbursement	\$ 62				
04/17	Federal Excise Tax	\$ 1.35				
04/17	Texas USF Charge	\$ 2.21				
04/17	Municipal Charge	\$ 1.28				
04/17	Sales Tax	\$ 1.57				
		Subtotal	\$ 10.39			
Grande Long Distance (123) 456-7890						
Date	Time	Type	Number Called	Place	Min	Amount
03/12/07	11:27AM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/12/07	01:05PM	DD	(123)456-7890	TACOMA WA	5.0	\$ 4.45
03/12/07	02:49PM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/12/07	04:47PM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/14/07	02:42PM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/14/07	02:42PM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/14/07	04:17PM	DD	(123)456-7890	TACOMA WA	1.0	\$ 0.09
03/15/07	07:25AM	DD	(123)456-7890	TEMPLE TX	1.0	\$ 0.09
03/16/07	07:23AM	DD	(123)456-7890	TEMPLE TX	1.0	\$ 0.09
04/09/07	03:05PM	DD	(123)456-7890	TEMPLE TX	4.0	\$ 3.60
		Subtotal			54.0	\$ 4.85
Grande Long Distance (123) 456-7891						
Date	Time	Type	Number Called	Place	Min	Amount
03/21/07	08:04AM	DD	(123)456-7890	TEMPLE TX	2.0	\$ 1.80
03/28/07	05:58PM	DD	(123)456-7890	TEMPLE TX	1.0	\$ 0.09
03/29/07	04:36PM	DD	(123)456-7890	TEMPLE TX	1.0	\$ 0.09
04/06/07	10:22AM	DD	(123)456-7890	TEMPLE TX	5.0	\$ 4.45
04/09/07	11:34AM	DD	(123)456-7890	TEMPLE TX	1.0	\$ 0.09
		Subtotal			11.0	\$ 9.99
		Telephone Services Total				\$ 57.19
Other Account Charges & Adjustments						
Date	Description	Amount				
04/09	Restart Fee	\$ 20.00				
		Subtotal	\$ 20.00			
		Other Accl Chrgs & Adj's Total	\$ 20.00			

- 18** Telephone Services
Telephone monthly charges including: Telephone Service Package and additional lines or features.
- 19** Taxes and fees for Telephone Service including: 911 Service Fee, Federal USF Charge, Texas Gross Receipts Assessment, Texas TIP Reimbursement, Federal Excise Tax, Texas USF Charge, Municipal Charge and Sales Tax. For more information about your telephone service taxes and fees see the Additional Information section at the bottom of this page.
- 20** Long-distance call details and charges per phone line (if applicable).
- 21** Total amount for monthly Telephone Services.
- 22** Other Account Charges & Adjustments (if applicable) Any additional charges you may have incurred during the current billing period.
NOTE: All sales tax from this line item is included into the Cable TV Services Sales Tax line.

Bill Payment Options

Payment Centers - Stop by one of our payment centers. For payment locations call 877-6GRANDE. On the automated menu, press 1 for English or 2 for Spanish, enter your telephone number, press 1 for Self Service, then press 5 for General Information and then press 2 for Payment Locations.

Pay By Mail - Send payments to the following address and be sure to include your account number on the check:
 Grande Communications
 PO Box 6712660
 Dallas, TX 75267-1260

Pay Online - Go to www.grandecom.net/onlinepay. If this is your first time to pay, be sure to have your account number handy.

Pay By Phone - Call 877-6GRANDE. Follow the automated instructions:

- Press 1 for instructions in English or press 2 for instructions in Spanish.
- Enter the phone number on your account.
- Press 1 for Self Service (this is a free service where you may pay by check or credit card) or press 2 to Speak with a representative to pay your bill (\$3.50 charge)
- If you chose option 1 for Self Service, press 2 for billing and payment options.
- Press 2 to pay your bill.
- Choose your payment option. Press 1 to Pay by Check (you will need your social security number, your bank routing number and your bank account number) or press 2 to Pay with a Credit Card (you will need your social security number and your credit card number).

Additional Information

For more information about Understanding your Telephone Bill visit:
<http://www.fcc.gov/cgb/consumerfacts/understanding.html>

For more information about PUCT Consumer Information on Home Telephone Choice visit:
<http://www.puc.state.tx.us/ocp/telephone/choice/index.cfm>