

DIGITAL CABLE & DVR QUICK GUIDE



GRANDE COMMUNICATIONS®
CABLE TELEVISION MADE SIMPLE



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Remote Control

MOTO, AUX, VCR, TV or S-A

Press once to select a home entertainment component to control.

- **MOTO** controls the Motorola Receiver

- **S-A** controls the Scientific Atlanta Receiver

MODE Press to change the home entertainment component you want to control.

MENU & GUIDE Press to go to the Interactive Program Guide (IPG).

ARROWS Press to navigate menus and listings and control playback of live TV and recorded programs.

SETTINGS Press to customize your Interactive Program Guide.

VOLUME Press **+** or **-** to raise or lower the volume.

MUTE Press once to turn sound on or off.

FAV (Favorite) Press to see pre-selected channels or programs.

INSTANT REPLAY Press to replay the last 8 seconds of a DVR recording.

PIP buttons Press to control Picture-in-Picture functions.

ALL POWER Press to turn your digital receiver, compatible TV, VCR and other device(s) on or off.

INFO Press to obtain detailed program information.

SELECT/OK Press to choose options, PPV events and to tune to programs from the Program Guide.

PAGE Press to navigate settings or the Program Guide.

EXIT Press to exit out of your digital receiver's menu and guide.

CHANNEL Press **+** or **-** to change the channel up or down.

LAST Press to go back to a previous screen or area.

LIVE Press to return to live television.

REW, PLAY, FF, REC, STOP and PAUSE In the VCR and TV modes, use to control your DVR. Press **REC** to record a program.

LIST Press to display a list of programs that you have recorded.



Programming the Remote



1. Turn on all the electronic devices you want the remote to operate (TV, VCR, DVD, AUDIO).
2. Press the  button and the  button together until the power/mode buttons illuminate in slow rotation (i.e.  ,  ,  ,  ,  , ...).
3. Press and hold the  button until one device turns off. While you are pressing the  button, the power/mode buttons will illuminate in fast rotation. As soon as one device turns off, release the  button.
4. Press the  button. If the device that turned off:
 - a. Turns back on, press the  button to lock this code. The power/mode buttons will blink three times and then will turn off.
 - b. Does not turn back on, press the  button one click at a time until that device turns back on. Each time you press the  button, the power/mode buttons will illuminate once in reverse fast, rotation ( ,  ,  ,  , ).

NOTE: *Once you have found a code that turns the device on/off, press the  button to lock in this code. The power/mode buttons will blink three times and then will turn off.*

5. Repeat steps 2 thru 4 above for each of the remaining electronic devices you want the remote to operate.



Interactive Program Guide (IPG)

IPG lists all programs for every channel up to 7 days in advance and provides additional information on those programs.

TO ACCESS THE IPG, press the  button on the remote.

TO GET DETAILED INFORMATION ON A PROGRAM:

1. From the (IPG) Main Menu, use the , , and , , arrow buttons to move the selector box around the screen and to highlight a selection.
2. When your selection is highlighted, press the  button on the remote to view detailed information and additional options on your selection.

TO BROWSE:

1. Press the  button to go to the Main Menu.
2. Press the  button.
3. Use the , , and , , arrow buttons to highlight **Theme**, **Title** or **Channel** and press the  button.
4. Use the , , and , , arrow buttons to sort through the listings that appear. When you see something you want to watch, press the  button.



SETTING REMINDERS

1. From the Main Menu, highlight the future program for which you want to set a reminder and press the  button.
2. When the menu screen appears, press the , , and , , arrow buttons to choose **Set a reminder for:**
3. Press the  button. A clock indicates that a reminder has been set.

NOTE: *Everytime this program is scheduled to air, a reminder will pop up to notify you.*

SETTING FAVORITES

1. From the Main Menu, press the  button on the remote.
2. Use the , , and , , arrow buttons to highlight **Viewer: Favorites** and press the  button.
3. Use the , , and , , arrow buttons to highlight channels. Press the  button to add a channel to your Favorites list.
4. Press the  button to accept your Favorites list.
5. A Favorite channel is noted by a blue ribbon.



Interactive Program Guide (IPG)

CREATING A PURCHASING PIN

1. Press the  button and then the  button on the remote.
2. Use the , , and , , arrow buttons to highlight **Block: PIN** and then press the  button.
3. Highlight **Enable** and press the  button.
4. Choose a four-digit PIN that you will remember.
5. To change your PIN, follow steps 1 and 2. Confirm the change by entering your new PIN a second time.

TURNING PARENTAL CONTROL ON

1. While watching TV, press the  button.
2. Use the , , and , , arrow buttons to highlight **Turn OFF/ON Parental Control.**
3. Press the  button to change settings ON or OFF.
4. Enter your Parental Control PIN.

SETTING PARENTAL CONTROLS – BLOCK CHANNELS

1. Press the  button and then the  button on the remote.
2. Use the , , and , , arrow buttons to highlight **Block: Channels** and press the  button on the remote.

NOTE: If you set up a Parental Control PIN, you will be required to enter it at this time.



3. Use the , , and , , arrow buttons to choose the channels to block. When your selection is highlighted, press the  button.
4. Press the  button to accept blocked channels.
5. Press the  button to return to watching TV.

SETTING PARENTAL CONTROLS – BLOCK RATINGS

1. Press the  button and then the  button on the remote.
2. Use the , , and , , arrow buttons to highlight **Block: Ratings** and press the  button on the remote.

NOTE: *If you have set up a Parental Control PIN, you will be required to enter it at this time.*

3. Use the , , and , , arrow buttons to choose the rating to block.
4. Press the  button or the  button to block the rating and all that follow in the list. You will have to select each rating separately that you wish to block.
5. Press the  button to accept.

NOTE: *Blocks do not take effect until Parental Control is turned on.*

ORDERING PAY-PER-VIEW (PPV)

1. From the Main Menu, highlight the movie/event you want to purchase and press the  button.
2. Press the  button to buy and the  button to confirm the purchase.

NOTE: *A confirmation message will appear if the program is already in progress. Otherwise, an attention screen counts down until the program begins.*



Digital Video Recorder (DVR)

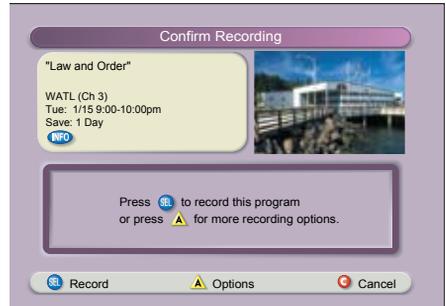
INTRODUCING DIGITAL VIDEO RECORDER (DVR)

The Digital Video Recorder (DVR) is a revolutionary new way to watch TV. You can record programs and watch them anytime you want. Imagine ... being able to pause live television, rewind or instantly replay a scene so you don't miss a beat.

With your new DVR, you can store up to 30 hours of programs and watch them when it's convenient for you.

TO RECORD A PROGRAM WHILE WATCHING TELEVISION

1. Press the record  button on your remote while watching TV.
2. A **Confirm Recording** screen will appear, choose your recording options and press the  button. The **Record Indicator** will be lit on the front panel of the DVR.



TO RECORD A PROGRAM FROM THE TV GUIDE

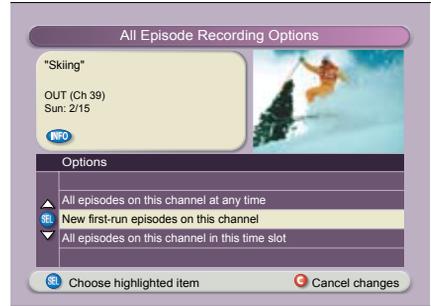
1. Press the  button. Use the arrow keys to highlight a TV program, and then press the record  button.
2. A **Confirm Recording** screen will appear, choose your recording options and press the  button. The **Record Indicator** will be lit on the front panel of the DVR.





TO RECORD MULTIPLE EPISODES

1. To record all episodes of a program, press the record  button.
2. A **Confirm Recording** screen will appear, choose either **One Episode** or **All Episodes**. If you select **All Episodes**, an **All Episode Recording Options** screen will appear. Choose one of the options on the screen.
3. Press the  button to save your settings.



WATCHING YOUR RECORDED PROGRAMS

1. Press the  button.
2. Use the arrow keys to highlight the TV program you want to play back.
3. Press the  button.

TO DELETE YOUR RECORDED PROGRAMS

1. Press the  button.
2. Use the arrow keys to highlight the TV program you want to delete.
3. Press the  button.
4. Use the arrow keys to highlight Erase and press the  button.
5. Press the  button to confirm.



Digital Video Recorder (DVR)

DVR PLAYBACK CONTROLS

PAUSE – Press the  button to instantly freeze the video on your screen.

REWIND – Press the  button. Press the same button up to 3 times to increase the rewind speed.

FAST-FORWARD – Press the  button. Press the same button up to 3 times to increase the fast-forward speed.

INSTANT REPLAY – Press the  button to jump back 8 seconds to watch a scene or play again.

LIVE – Press the  button to catch up to live television after you rewind or pause.

Grande Interactive TV



Grande Interactive TV is an interactive, on-screen service available to Grande Digital Cable customers. It provides information such as news, weather, sports, local movie times and restaurant listings for Austin, Corpus Christi, Midland, Odessa, San Antonio, San Marcos and Waco as well as interactive games.

TO ACCESS GRANDE INTERACTIVE TV:

Use the “number” buttons on the remote and enter 900

When the blue screen appears, press the  key on the remote.

Grande Interactive TV will display a menu at the top of the screen that provides information on a variety of topics. Simply use the ,  and ,  arrow buttons to highlight the area of Grande Interactive TV that you want to see, then press the  button.

To change cities, use the , , and ,  arrow buttons to highlight the city and press the  button.

To access the Interactive Games and How To use the , , and ,  arrow buttons to highlight the appropriate content on the left and press the  button on the remote.

Use the **Back** button on the screen to go back to the last screen.

Use the  button to return to watching television.





INTERACTIVE CHANNELS



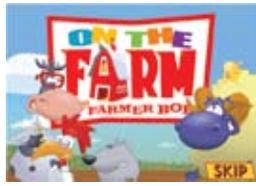
News & Information On
Demand - Ch. 900
FREE



TAG Game Channel -
Ch. 902
FREE



Sesame Street Games
\$5.95/month or \$1.00/day



On The Farm
\$5.95/month or \$1.00/day



NO PICTURE/SOUND?

1. Ensure TV and digital receiver are both plugged in and volume is up.
2. Check the circuit breaker box to ensure the circuit is on.
3. Ensure cable connections are secure.

REMOTE CONTROL PROBLEMS?

1. Push any button and look at the top of the remote. If the buttons on the top row do not light up or turn red, change the remote's batteries and reprogram the remote.
2. Make sure nothing is blocking the infrared eye of the digital receiver.

PICTURE PROBLEMS?

1. Make sure your TV and VCR are on channel 3.
2. Push the Cable button and then change to other channels. If the picture improves, then the one channel may have temporary signal difficulties.
3. If you have an A/B switch, try turning to the other position.
4. Blue screen: turn off the VCR or push either the TV or the DVD/VCR button on the remote.
5. Black screen: check the TV power source and turn the power switch off and on. Check the cable connection and the TV brightness.
6. Adjust your picture with the horizontal and vertical buttons or the color control button on your TV.

AUDIO PROBLEMS?

1. Press the volume button several times.
2. If your TV has SAP (Second Audio Programming), change the audio selection.
3. If you use a stereo for audio, make sure the stereo is on and its function is set to TV or AUX. Check the connections between the stereo and TV.
4. If a VCR, video game or A/B switch is attached to the TV, make sure all these devices are off. If there is a video game, make sure that the TV is in the TV mode.

GRANDE COMMUNICATIONS®
LOCAL CUSTOMER
CARE CENTERS



INTERNET | PHONE | CABLE

www.GrandeCom.com

Se habla español

| | |
|--------------------|--------------|
| Austin | 512-220-4600 |
| San Antonio | 210-320-4600 |
| San Marcos | 512-878-4600 |
| Waco | 254-235-4600 |

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Prices, features and channels are subject to change. Service is not available in all areas. Digital Receiver required for each television set receiving Digital Cable, Premium Digital Services and Grande Interactive TV. Other restrictions and charges may apply. The GRANDE COMMUNICATIONS® marks and logos are registered service marks of Grande Communications Network, Inc. All rights reserved.

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